

Cab Treasure

**COMPREHENSIVE DISPATCH SYSTEM PERFECT
FOR EVERY BUSINESS**



LET'S SUCCEED TOGETHER

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MOVE FORWARD TODAY WITH CAB TREASURE & LET'S CREATE GROWTH IN YOUR BUSINESS, TOGETHER



PERSONAL TOUCH

As a customer of Cab Treasure, you'll be assigned a designated accounts manager to service your every need.



24/7 SUPPORT

Utilise our around the clock customer service centre offering constant peace of mind to your business.



CUSTOMISABLE SYSTEMS

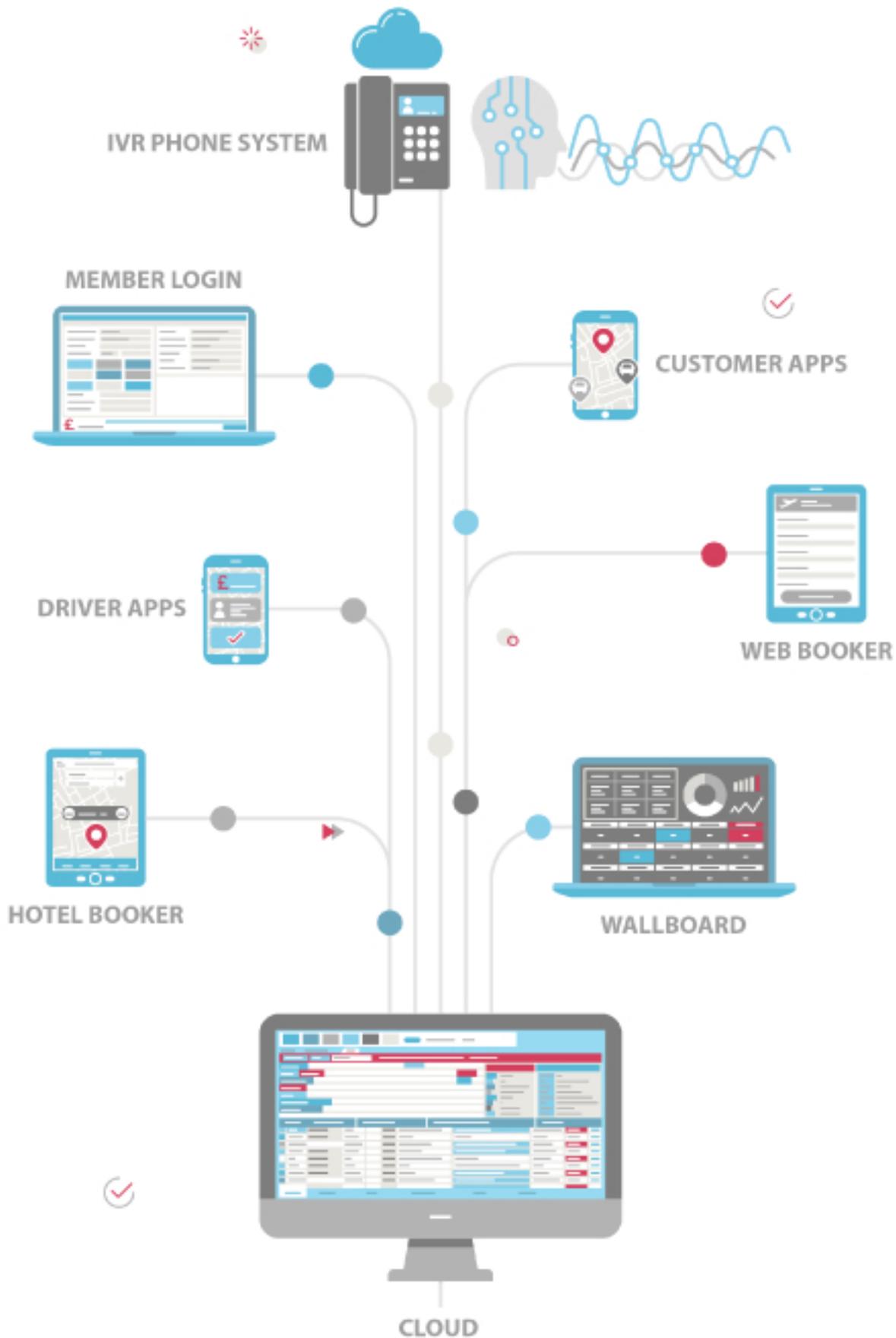
Cab Treasure technology can be tailored to your needs with bespoke systems available on the requirements of your business.



COST EFFECTIVE

Sole trader, SME or multinational business, our booking and dispatch systems grow as you grow, offering affordable dispatch solutions.

CHOOSE CAB TREASURE, LET'S SUCCEED TOGETHER!



DRIVER TRACK



Improve **OPERATIONAL PERFORMANCE**, job allocation and **SERVICE SATISFACTION** by tracking driver location, **ROUTE EFFICIENCY** and customer feedback.

- ✓ Trackable drivers, offering minute by minute monitoring with real time GPS tracking
- ✓ Driver profile with vehicle information and ETA

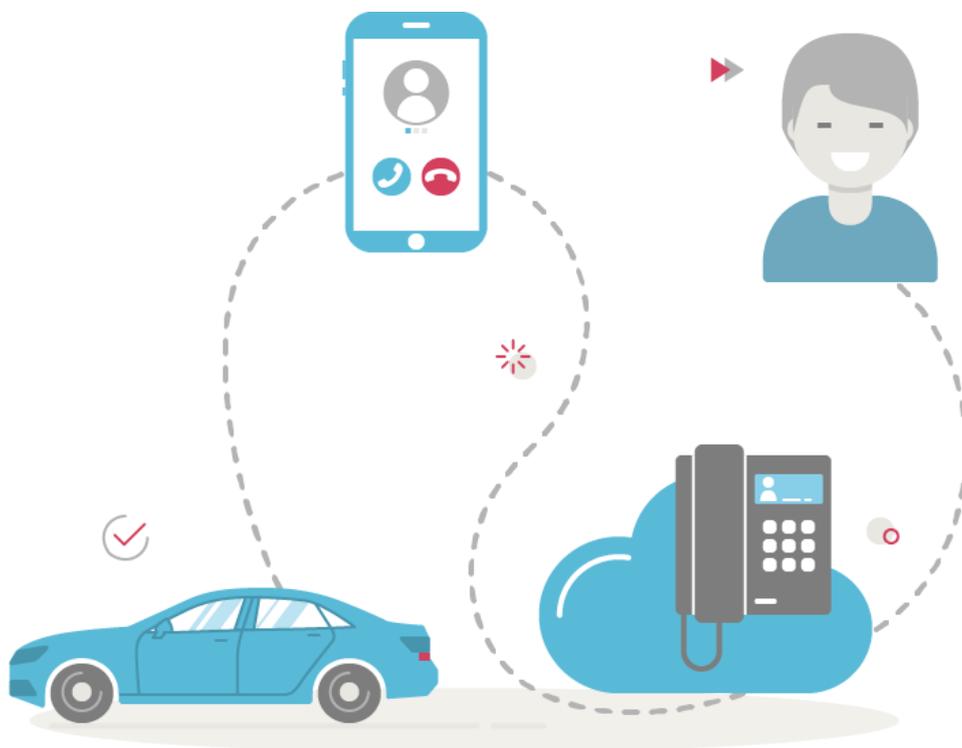
DRIVER APP



Stay on top of **SERVICE** and **MANAGE** at the tap of a button!

- ✔ Accept in car card payments via the driver app or using the card readers.
- ✔ Track account, cash and credit card jobs separately
 - ✔ Inbuilt flight tracker to update flight delays
- ✔ Improved service monitoring with driver rating and feedback functionalities
- ✔ Streamlined customer communication with automated arrival or location text messages
 - ✔ Preferred navigation choices
- ✔ Track your daily, weekly or monthly earnings

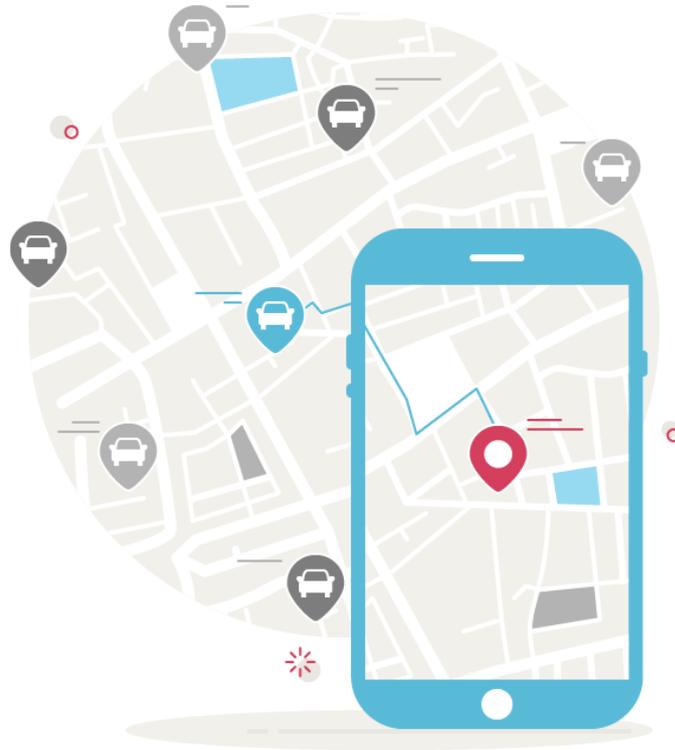
DRIVER CONNECT



AUTOMATED COMMUNICATION with **HIGH QUALITY** service,
at all times!

- ✔ Contact customers from the registered office telephone number to inform them of arrival updates or journey delays.
- ✔ Prevent drivers from accessing personal customer data.

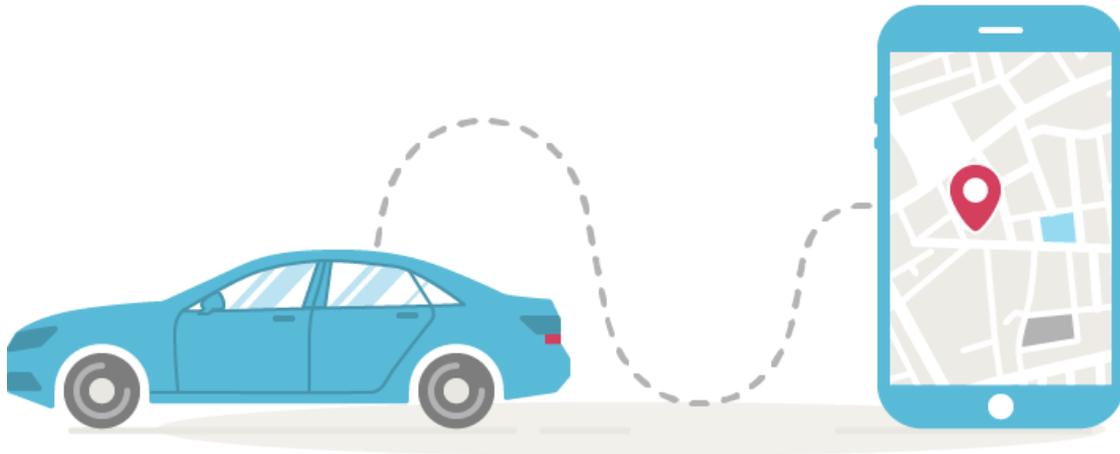
CUSTOMER APP



Offer your customers a **STREAMLINED** and **EFFICIENT SERVICE**; allow them to book journeys, view prices and estimated time of arrival via a **SEAMLESS**, mobile application.

- ✓ Available on iOS and Android
- ✓ White label options available
- ✓ Fully integrated and secure payment gateways for on demand transactions
- ✓ Automated driver tracking with precise ETA
- ✓ Improve client satisfaction and safety with published driver details and tracking

CAB TRACKER

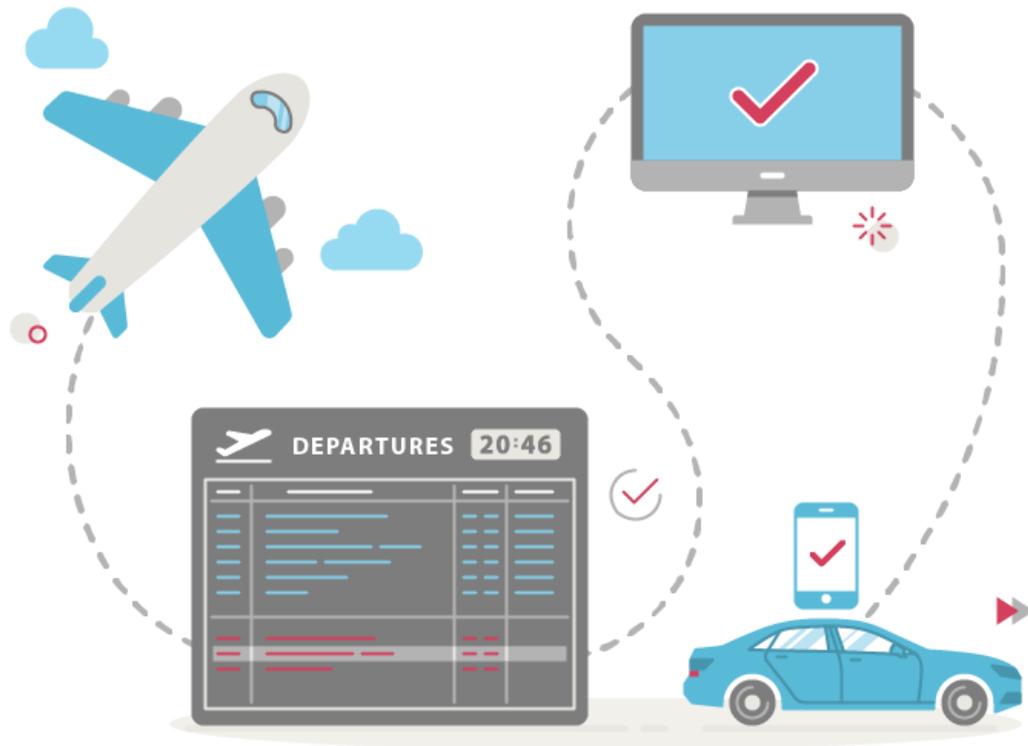


CUSTOMISABLE mobile application to keep your customers updates.

HAPPIER CUSTOMERS through clarity; **HAPPIER DRIVERS** through **AUTOMATION** and **SIMPLICITY**.

- ✔ Trackable drivers, offering minute by minute monitoring with real time GPS tracking
- ✔ Driver profile with vehicle information
- ✔ Driver to customer communication via the driver application

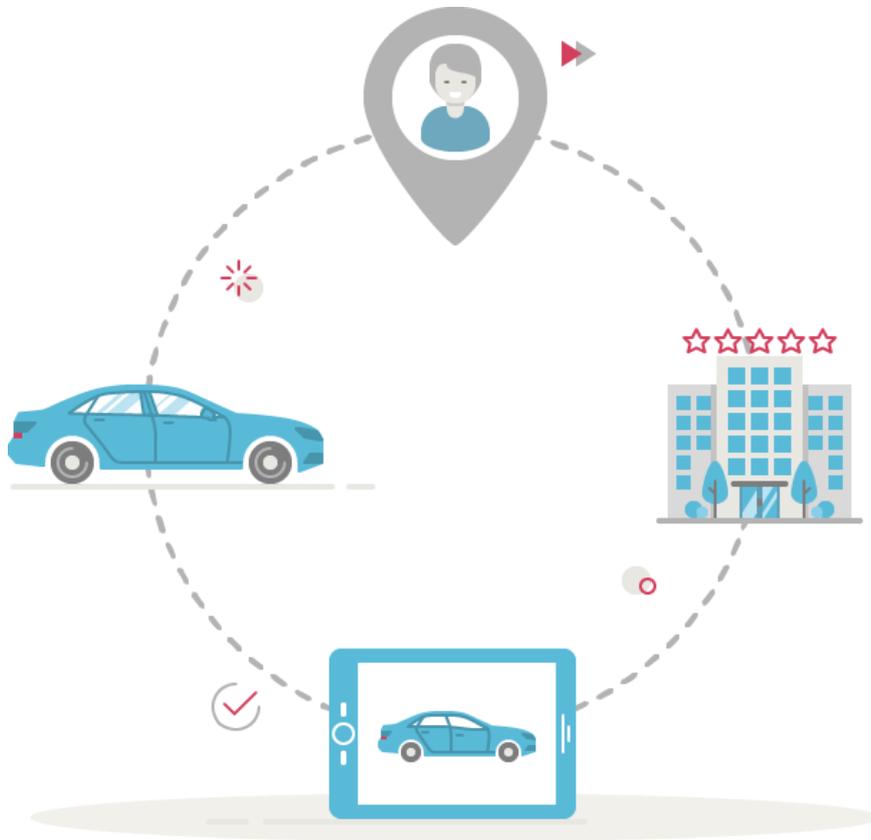
FLIGHT TRACKER



Always arrive **PROMPTLY** to start or finish a **CUSTOMERS JOURNEY**.

- ⊗ Automated customer flight updates integrated within driver application and dispatch system
- ⊗ Available for passenger drop off or pickup

HOTEL BOOKER



Offer your **SERVICE** to tourists and visitors by partnering with a local hotel.

- ✔ Customisable commission rates
- ✔ Instant bookings through integrated application
- ✔ Increased exposure as a recommended service provide

WEB BOOKER MEMBER LOGIN



INSTANT bookings **INTEGRATED** into **DISPATCH SYSTEMS** with just three clicks, from any **DEVICE** or **LOCATION**.

- ✔ Seamless payment integration
- ✔ White label options available
- ✔ Multi-language option
- ✔ Member login for accounts customers
- ✔ Edit, amend or cancel bookings from member login

Emerald

TELECOM



Offer your customers **IMPECCABLE** customer service with **FLAWLESS COMMUNICATION**, around the clock, while **REDUCING OPERATIONAL COSTS** by up to 90% utilising IVR, ABOP, auto attendance and call recording.

Emerald improves your service offering your customers improvements and solutions to back office requirements; enjoy bespoke monitoring and reporting systems to review service quality, employee activity and customer to driver communication.

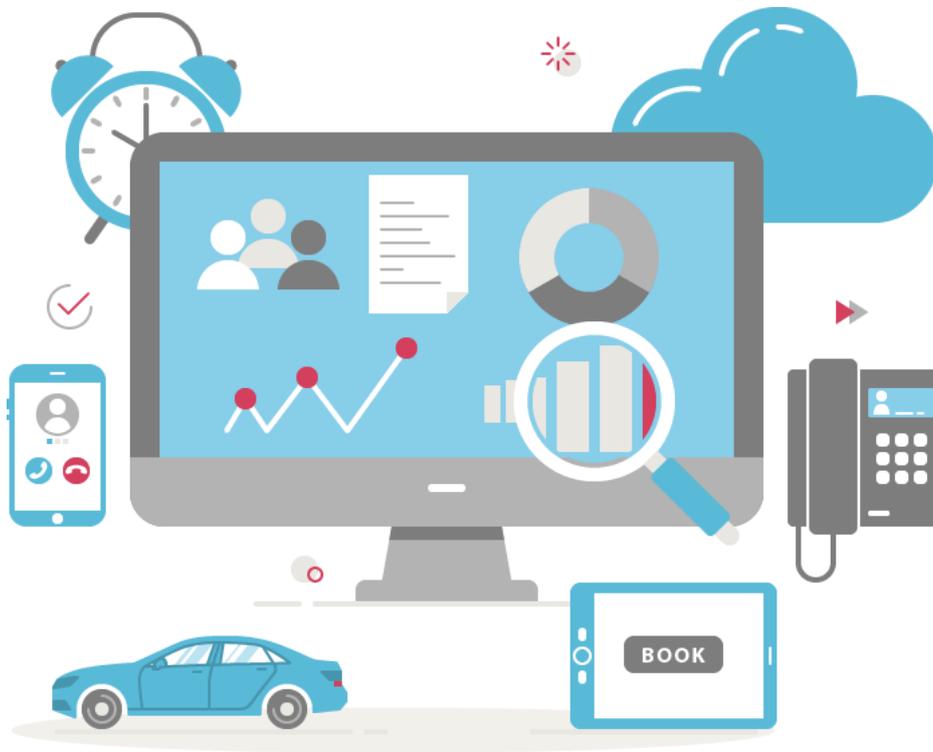
IVR



STREAMLINE your service and supply all customers with instant booking availability through **INTERACTIVE VOICE RESPONSE**; provide your business with an **AUTOMATED** booking solution and reduce the number of missed calls or enquiries during busy periods.

- ✔ Customers can book a taxi within a matter of seconds without having to speak to an operator, offering seamless and efficient service
 - ✔ Avoid missing calls or enquiries during busy periods
- ✔ Automated booking solution without the need for controller presence
 - ✔ Utilise IVR as a permanent or on demand solution

CALL STATISTICS WALLBOARD



Customer **COMMUNICATION** is at the core of any business and review all communication **PERFORMANCE** levels with Cab Treasure & Emerald call statistics wallboard; provide agent **MONITORING** of inbound and outbound call activity, highlight idle and active employees and review service **QUALITY** with average talk time and number of daily calls.

- ✔ Offers real time call and agent monitoring
- ✔ Monitors inbound and outbound call activity
- ✔ Highlights the number of agents logged in, busy and idle
- ✔ Displays level of service, average talk time and total number of calls, both answered and missed

TRAINING & 24 HOUR SUPPORT



Cab Treasure installation is truly seamless and the entire system will be setup to cater to your business requirements.

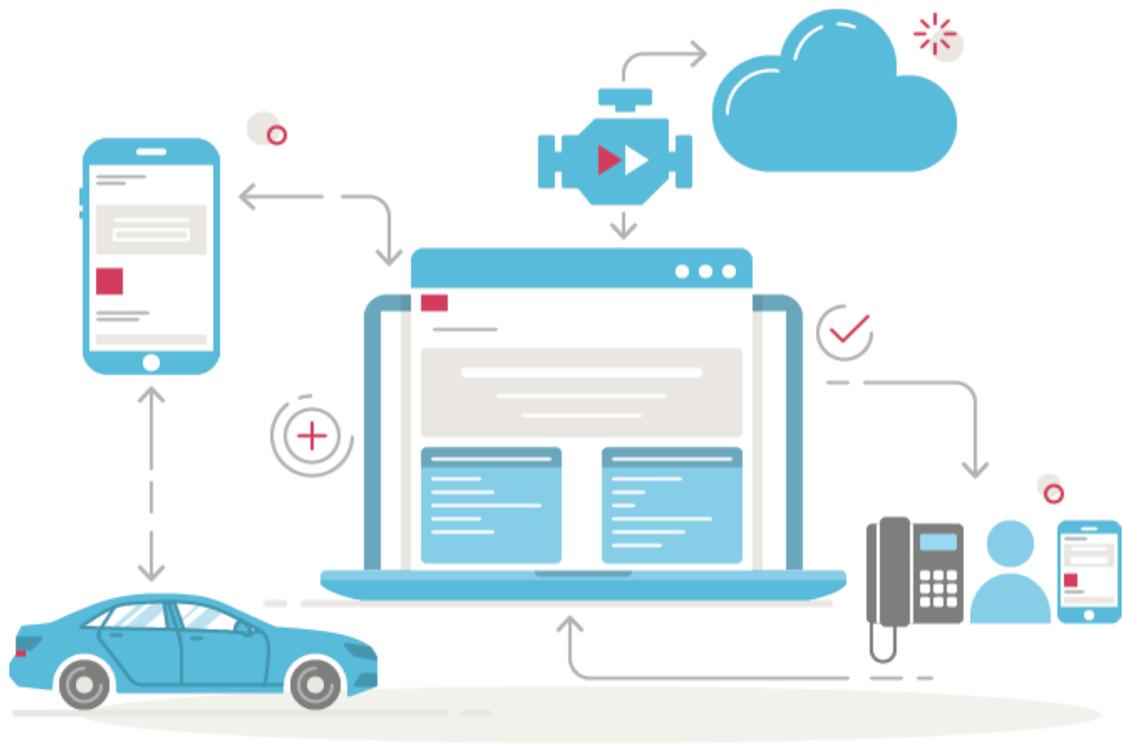
When you choose Cab Treasure, you choose an extended partner for your business. Big or small we cater for all sized companies.

We offer on site training and all installation and configuration of the systems will be done on site.

At Cab Treasure we like to offer our clients the full package so that they can have their entire system from one provider; from broadband to telecom, to VoIP to dispatch, we can do it all.

Cab Treasure

World Class Vehicle Booking And Dispatch System



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